

Vision To realise a community that embraces people living with a disability and supports their right to choose how they live their lives.

Mission To listen and learn from people with a disability, their families and support networks so we can meet individual needs.

Values Respect - Quality - Transparency - Innovation - Accountability - Service Through Teamwork



Growth and Sustainability

- Consistent staffing
- Up to date care plans and policies/procedures
- Refreshed houses
- Align staffing with funding
- Systems to support clients to achieve their goals



Seizing New Opportunities

- Invest in marketing to grow our Plan Management service
- Explore new services to reduce reliance on Supported Independent Living



Investing in Our Systems

- Review our current software
- Create a plan to improve our current software for the future



Developing Our People

- Introduce Service Leads to our houses
- Complete Employee Engagement Survey and act on learnings
- Train our people in the 'Lighthouse Way'
- Determine how to include people with lived experience of disability on the Board